HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, Colorado 80527-2480

PATENT APPLICATION

ATTORNEY DOCKET NO.

10008151 -1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

inventor(s):

Kristen L. Bhatti et al

Confirmation No.: 4871

Application No.: 09/873741

Examiner: Thanh T. Nguyen

Filing Date: Jus

Jun 04, 2001

Group Art Unit: 2144

Title: Method And System For Providing Technical Support Documents Via The Internet

Mail Stop Amendment Commissioner For Patents PO Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

This Information Disclosure Statement is submitted:

CRS	пропланон	mscostre matements	SHORMMEN
بنت	under 37	CFR 1.97 (b), or	

(Within three months of filing national application; or data of entry of national application; or before mailing date of first action on the merits; whichever occurs last)

under 37 CFR 1.97 (c), together with either a:

Statement under 37 GFR 1.97 (e), or a \$180 fee under 37 GFR 1.17 (p), or

(After the CFR 1.97 (b) time period, but before final action or notice of allowance, whichever occurs first)

under 37 CFR 1.97 (d), together with a:

X Statement under 37 CFR 1.97 (e)(1) or (2), and

X a \$180 fee set forh in 37 CFR 1.17 (p)

(Filed after final action, a notice of allowance, on or before payment of the issue fee)

Please charge to Deposit Account 08-2025 the sum of \$180.00 . At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25.

Applicant(s) submit herewith form PTO/SB/08B - Information Disclosure Statement together with any required copies of patents, publications or other information of which applicant(s) are sware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO/SB/08B, as presently understood by the individual(s) designated in 37 CFR 1.56 (c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an english language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO/SB/08B and is enclosed.

It is requested that the information disclosed herein be made of record in this application.

Respectfully submitted,

Kristen L. Bhatti et al

Attorney/Agent for Applicant(s)

Rea No.: 45,418

Date: 9/20/2007

Telephone: 541 715 5979

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STATEMENT UNDER 37 CFR 1.97 (e)

The undersigned hereby certifies that either

Each item of information contained in the Information Disclosure Statement was cited for the first time in any communication from a foreign patent office in a counterpart foreign application, not more than three months prior to the filing of the statement, or

No item of information contained in the Information Disclosure Statement

- -- was cited in a communication from a foreign patent office in a counterpart foreign application, and
- -- to the knowledge of the undersigned, after making reasonable inquiry, was known to any designated in 37 CFR 1.56 (c) more than three months prior to the filling of the information Disclosure Statement.

Respectfully submitted,

Kristen L. Bhatti et al

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